The Asian Network for Free Elections (ANFREL) noted that the Election Commission (EC), the media and the civil society should conduct an information drive on how to properly fill out the postal voting application form.

The EC and election monitoring bodies should perform an audit of postal voting locations and the accessibility of voting venues to persons with disability in order to ensure that they are adequate, recommended ANFREL in the International Election Observation Mission Report titled The 2019 Sri Lankan Presidential Election: A Deepening Political Divide.

‘Regarding measures pertaining to transparency and inclusion, the election management body should ensure the consistent application of transparency measures at all stages of the electoral process, from the national level to the local level. Proper policy should be drafted by the EC and the Parliament on the rights and responsibilities of international and domestic election observers, and other relevant stakeholders. The EC should continue to ensure proper data keeping by keeping a record of voter information which identifies all relevant information that would make inclusion and identification easier’.